Declaration and Power of Attorney for Patent Application

a believ named inventor, I hereby declare that:

residence, post office address and citizenship are as stated below next to my name; we sam an original, first and joint inventor of the subject matter which is claimed and for spatient is sought on the invention entitled:

SYSTEM AND METHOD FOR PROVIDING INCENTIVE TO USER OF A GAMING DEVICE

| specification of which: | · · · · · · · · · · · · · · · · · · · |
|--|--|
| | [18] [18] [18] [18] [18] [18] [18] [18] |
| | · · · · · · · · · · · · · · · · · · · |
| is attached hereto. | - 14 1 11 11 11 11 11 11 11 11 11 11 11 1 |
| | |
| was filed onas Application S | Serial No. |
| | |
| | |
| was amended on | |
| ##################################### | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 |
| harens state that I have reviewed and understand the content | es of the shove- identified |
| herefy state that I have reviewed and understand the content | |
| interest state that I have reviewed and indecember that I have reviewed and index review | nt reterred to above. |
| 受難機能受受が経験 事 と 一名 ・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・ | す まった しょう という (12 ×15 ×15 ×15 ×15 ×15 ×15 ×15 ×15 ×15 ×15 |
| is the ledge the duty to disclose information which is materia | t to the patentability of this |
| backnowledge the duty to disclose information which is materia | 1 |
| ischmodedge the duty to discuss thornaction of Federal Regular | nons, 91.20. |
| | |
| Tiology Of Tiology | States Code, \$119 of any |
| heren claim foreign priority benefits under Title 35, United | The state of the s |
| は | |
| polication (s) for patent til inventor s cartificate polication for patent or inventor's certificate | having a filing date before |
| Manual to to the same of the s | |
| o are application on which priority is claimed: | 1 日本・製造集業業 |
| | 一 |
| | □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□ |
| Prior Foreign Application(s): | Year Priority Claimed |
| Country Day/Month/ | rear Finally Call |
| | |
| | 13. 14. 13. 13. 14. 14. 14. 14. 14. 14. 14. 14. 14. 14 |
| | · · · · · · · · · · · · · · · · · · · |
| | |
| regard claim the benefit under Title 35. United States Code | , §120 of any United State |
| constant the benefit under Title 33, Onned States Code (in John States) listed below and, insofar as the subject matter to the subject matter of the subject matter of the subject of the | of each of the claims of the |
| discassion(s) listed below and, insofar as the subject match | The same provided |
| fon(s) listed below and, insofar as the subject matter of the prior United States application is not disclosed in the prior United States application | n in me manner pro- |
| deficition is not disclosed in the prior United States applicano for the paragraph of Title 35, United States Code, §112, I ack | nowledge the duty to display |
| Girse paragraph of Title 35, United States Code, \$112,1 according to the patentability of this application as | defined in Title 37. Code |
| on material to the patentability of this application as | |
| | |
| the national or PCT international filing date of this application: | |
| manorial of PCT international timing trace of this appropries | |
| | 19 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 |
| | [1] [1] [1] [1] [1] [1] [1] [1] [1] [1] |
| | 一 |
| (A) | 19 1. 医眼腺素绷维 |
| 34N/1000-04-15-27-09-16-16-16-16-16-16-16-16-16-16-16-16-16- | |
| | |
| | |
| | |
| | |

31 Jan 101 14:57 P.C

Fax:2159979506

DELTRONIC LABS

| · · · · · · · · · · · · · · · · · · · | 55 3 | | | 220001 | ey Duck | | - 1 | 1 | 0:17) | l kun | ו ווגיי |
|--|---|--|--|---|---|-----------------|--|--|--|--|--|
| | | | | | • | 118 | ¦ . [' | - 1 | l it i | 1 113 | # 1 |
| | | | ••• | | | · 13 | | | 118. | J 18 1 | 81 |
| | | ·. ¦ . | | | | | ١, | 1 34 | | j. [1] | |
| | | . 4 | | | | | | 1 | | 走選引 | |
| | TT'S ADDIT | cations | | | | | } | | | | 1 |
| 23 Cont. 1 to 10 Cont. | r U.S. Appli | | 'i | | . | | , , | 1.54 | | I III | |
| 13 1 14 2 7 7 14 15 16 5 5 | al No. | | Filing Date | | Stat | us 🔛 | 1 | 1 () | | 1.11.1 | 4 |
| | ∰\$******* | 1 | | | | | i : [| 1 1 | 111 | 111 | 13 |
| 医抗菌 排除 医水体性 医 | · • | | | | | | 1 | - 6 39 | 1 | 1 184 | |
| | | : | | | | | | | | | |
| | 11 | • • • | | | | ! | 3 | 1 5 | K: {* | 1 183 | |
| | . B | · : | : * | | | 1.3 | i 1 | 1. 1. | | 3 13 | E 4 |
| | | | <i>,</i> : | | • | - 113 | 3 1 | . <u>.</u> | | 1 16 | |
| | | m.: '. ac. | 77 0 0 04 | 3 x 2 14 0 (=) = | TT- | | + | | 9 !! | 1 | 1 |
| BY BY IN BELLEDY OLD | um the benef | iit under 35 | U.S.C. Sect | 101 115(c) (| n any un | Tren's | laic | s pre | 3 17.2 | | - 1 |
| | (s) listed belo | יעטיי | : | • • | | | | • | | | 1 1 |
| | | | | | _ | : |] | • | 1 3 | 1 5 | 1 |
| | | | :. | , | | . į | } | | #:ii | 1 11: | 1 |
| | 179,134 | | • | January 31 | _2000 | | 1 | 1 | 1: h | it iti: | |
| | | | | | | _ ! | 1 1 | - 1 | # 11 | | - 4 |
| | plication Ser | ial No.) | | (Filing D | iaus) | ļ | : 1 | • | 1.1 | | ł |
| | | | | | | | | · | 4 11 | ∦ 膠 | f.I |
| | | 4. | | A.F | Ten essite 3. | نا ـ ـــ | أحون | <u>.</u> | 4 11 | | ĭı |
| | clare that all | statements i | made nerein | of my own | KIJOM JEOJ | ge are | , mu | الله | Q (II) | क्या व | <u>, </u> |
| | made on inf | ormation and | d belief are | believed to | be true: | and : | furth | ier t | hat | the | C. |
| | | | u DOIIO. LLC | | | | | 141 | 1.13 | 上班 | 1 |
| | were made w | vith the knov | viedge inat v | asise milling | statemen | s and | une, | nire | ူလု | IIIac | € 1 |
| | ble by fine o | r iminasonma | ent, or both. | under Section | on 1001 c | of Title | = 18 [;] | of th | ie L | Inite | a. |
| · 表現的學科 (2) 基本 医动物 (2) [2] | | 22.0 | | | مرح مطو | أحددن | of th | | | 11.4 | £ή |
| | and that such | n willtui talse | e statements | may jeopard | ITSÉ NIE VS | muny | OT 1 | ic at | 11 | 1 1 | i i |
| | ne issued the | rcon. | | | | · 1 | <i>a</i> : : : | : : * | ; | 1.11 | 8 4 |
| | | | | | | 1. | ž., | · 5: | | * 14 | 5.0 |
| | | : • | | | | 3. | 9 | - i . | 1111 | | 3.1 |
| | | | | | | | 9 | : : | | | |
| | inventor. I | hereby appoi | int the follow | ving attomer | ys and/or | agent | s to | oroș | ecui | te in | 15 |
| | inventor, I | hereby appoi | int the follow | ving attorney | ys and/or | agent | s to | proș ed 1 | ecu here | te in | |
| | d inventor, I and transact | hereby appoi all business | int the follov in the Paten | ving attorney t and Trader | ys and/or nark Offic | agent ce con | s to inec | oroș ed t | ecu here | te in ewit | |
| | Inventor, I and transact | hereby appoi all business | int the follow in the Paten | ving attorney t and Trader | ys and/or nark Offic | agent ce con | s to inec | oroș ed t | here | te th | |
| | d inventor, I and transact | hereby appoi all business | int the follow in the Paten | ving attorney t and Trader | ys and/or nark Offic | agent ce con | s to inec | proș ed t | here | te th | |
| | I inventor, I and transact | hereby appoi all business | int the follow in the Paten | ving attorney t and Trader | ys and/or nark Offic | agent ce co | s to inec | proș ed 1 | here | te the second | |
| | inventor, I and transact | hereby appoi all business | int the follow in the Paten | ving attorney t and Trader | ys and/or nark Offic | agent ce con | s to inec | proș ed t | here | te with | |
| | and transact | all business | in the Paten | t and Trader | nark Offi | agent ce co | s to inec | pros ed t | here | de de la companya de | |
| | and transact | all business Synnestvedt | in the Paten | and Trader | nark Offic | agent | s to inec | pros ed t | hero | 9-8 | The second secon |
| | and transact | all business Synnestvedt | in the Paten | and Trader | nark Offic | agent | s to inec | pros ed t | her | 6 - 3 | |
| | and transact John T Charles | all business Synnestvedt H. Lindroot | in the Paten Reg | t and Trader t. No. 18,11 t. No. 20,65 | nark Offi .7 59 | agent | s to inect | pros ed t | her | | |
| | John T. Charles Alexis B | all business Synnestvedt H. Lindrooth | in the Paten Reg n Reg Reg | t and Trader 3. No. 18,11 5. No. 20,65 5. No. 22,76 | nark Offi .7 .9 02 | agent | s to inect | pros ed t | her | te in the second | |
| | John T. Charles Alexis B | all business Synnestvedt H. Lindrooth | in the Paten Reg n Reg Reg | t and Trader t. No. 18,11 t. No. 20,65 | nark Offi .7 .9 02 | agent ce con | s to inec | pros ed t | her | e a | |
| | John T. Charles Alexis B Peter J | all business Synnestvedt H. Lindrooth arron Butch, III | in the Paten Reg Reg Reg Reg | t and Trader t. No. 18,11 t. No. 20,65 t. No. 22,76 t. No. 32,20 | nark Offi (7 59 02 03 | agent | s to | pros. | her | 9 3 | |
| | John T Charles Alexis B Peter J Joseph F | Synnestvedt H. Lindrootly arron Butch, III | in the Paten Reg Reg Reg Reg | t and Trader t. No. 18,11 t. No. 20,65 t. No. 22,70 t. No. 32,20 t. No. 32,20 | 7 59 02 03 | agent | s to | pros. | ecu her | | |
| | John T Charles Alexis B Peter J Joseph F | all business Synnestvedt H. Lindrooth arron Butch, III | in the Paten Reg Reg Reg Reg | t and Trader t. No. 18,11 t. No. 20,65 t. No. 22,76 t. No. 32,20 | 7 59 02 03 | agent | s to | pros. | ecu hei | | |
| | John T Charles Alexis B Peter J Joseph T Mark D | Synnestvedt H. Lindrooth arron Butch, III . Posillico Simpson | Reg Reg Reg Reg Reg Reg Reg | t and Trader t. No. 18,11 t. No. 20,65 t. No. 22,76 t. No. 32,26 t. No. 32,25 t. No. 32,94 | 7 17 19 12 13 10 12 | agent ce con | s to | pros. | | | |
| | John T Charles Alexis B Peter J Joseph F Mark D Theodor | Synnestvedt H. Lindrooth arron Butch, III Posillico Simpson e Naccarella | Rep Rep Rep Rep Rep Rep Rep | t and Trader t. No. 18,11 t. No. 20,65 t. No. 22,76 t. No. 32,26 t. No. 32,29 t. No. 33,00 | 17 19 12 13 19 10 14 23 | agent ce con | s to | pros ed t | one of the second of the secon | | |
| | John T Charles Alexis B Peter J Joseph F Mark D Theodor | Synnestvedt H. Lindrooth arron Butch, III . Posillico Simpson | Rep Rep Rep Rep Rep Rep Rep | t and Trader t. No. 18,11 t. No. 20,65 t. No. 22,76 t. No. 32,26 t. No. 32,25 t. No. 32,94 | 17 19 12 13 19 10 14 23 | agent ce con | o nec | pros. | e e | | |
| | John T. Charles Alexis B Peter J Joseph F Mark D Theodor | Synnestvedt H. Lindrooth arron Butch, III . Posillico Simpson e Naccarella . Kelly, Ph. | Reg Reg Reg Reg Reg Reg D. Re | 3. No. 18,11 3. No. 20,65 3. No. 22,76 3. No. 32,26 3. No. 32,29 3. No. 32,94 3. No. 33,06 3. No. 34,66 | 7 69 02 03 90 42 23 | agent ce con | o nec | pros. | ecus de la companya d | | |
| | John T. Charles Alexis B Peter J Joseph F Mark D Theodor Patrick Gary A | Synnestvedt H. Lindrooth arron Butch, III . Posillico Simpson e Naccarella . Kelly, Ph. Hecht | Regard Re | 3. No. 18,11 3. No. 20,65 3. No. 22,76 3. No. 32,26 3. No. 32,25 3. No. 32,94 3. No. 33,06 3. No. 34,66 3. No. 36,86 | 7 7 69 02 03 90 42 23 38 26 | agent ce con | TO INC. | pros | e e e | | |
| | John T. Charles Alexis B Peter J Joseph F Mark D Theodor Patrick Gary A | Synnestvedt H. Lindrooth arron Butch, III . Posillico Simpson e Naccarella . Kelly, Ph. | Regard Re | 3. No. 18,11 3. No. 20,65 3. No. 22,76 3. No. 32,26 3. No. 32,29 3. No. 32,94 3. No. 33,06 3. No. 34,66 | 7 7 69 02 03 90 42 23 38 26 | agent ce con | s to | pros ted t | e e e | | |
| | John T Charles Alexis B Peter J Joseph F Mark D Theodor Patrick Gary A Stephen | Synnestvedt H. Lindrooth arron Butch, III . Posillico Simpson e Naccarella . Kelly, Ph. Hecht J. Driscoll | Regard Re | g. No. 18,11 g. No. 20,65 g. No. 32,26 g. No. 32,26 g. No. 32,29 g. No. 33,06 g. No. 34,66 g. No. 36,86 g. No. 36,86 | 7 69 90 12 90 142 23 38 26 | agent ce con | s to | pros ed t | | | |
| | John T Charles Alexis B Peter J Joseph F Mark D Theodor Patrick Gary A Stephen Lisa B | Synnestvedt H. Lindrooth arron Butch, III . Posillico Simpson e Naccarella . Kelly, Ph. Hecht J. Driscoll | Regard Re | 3. No. 18,11 3. No. 20,65 3. No. 22,76 3. No. 32,26 3. No. 32,26 3. No. 32,94 3. No. 33,06 3. No. 34,65 3. No. 36,86 3. No. 36,86 3. No. 37,56 3. No. 38,2 | nark Offic 7 69 02 03 90 42 23 38 26 64 | agent ce con | S Inec | pros ed i | | | |
| | John T Charles Alexis B Peter J Joseph F Mark D Theodor Patrick Gary A Stephen Lisa B. Joshua I | Synnestvedt H. Lindrooth arron Butch, III Posillico Simpson Naccarella Kelly, Ph. Hecht J. Driscoll Lane | Regard Re | t and Trader t. No. 18,11 t. No. 20,65 t. No. 32,26 t. No. 32,26 t. No. 32,29 t. No. 33,06 t. No. 34,66 t. No. 36,86 t. No. 36,86 t. No. 37,56 t. No. 38,2 t. No. 40,8 | nark Offic 7 69 02 03 90 42 23 38 26 64 17 | agent ce con | S Inec | pros ed t | e ne | | |
| | John T Charles Alexis B Peter J Joseph F Mark D Theodor Patrick Gary A Stephen Lisa B. Joshua I | Synnestvedt H. Lindrooth arron Butch, III Posillico Simpson Naccarella Kelly, Ph. Hecht J. Driscoll Lane | Regard Re | t and Trader t. No. 18,11 t. No. 20,65 t. No. 32,26 t. No. 32,26 t. No. 32,29 t. No. 33,06 t. No. 34,66 t. No. 36,86 t. No. 36,86 t. No. 37,56 t. No. 38,2 t. No. 40,8 | nark Offic 7 69 02 03 90 42 23 38 26 64 17 | agent ce con | S inec | pros t | 8 Here | | |
| | John T Charles Alexis B Peter J Joseph F Mark D Theodor Patrick Gary A Stephen Lisa B Joshua I | Synnestvedt H. Lindrooth arron Butch, III . Posillico Simpson e Naccarella . Kelly, Ph. Hecht J. Driscoll Lane R. Slavitt Chong | Regard Re | 3. No. 18,11 3. No. 20,65 3. No. 32,26 3. No. 32,26 3. No. 32,26 3. No. 32,94 3. No. 33,06 3. No. 34,66 3. No. 36,86 3. No. 40,8 3. No. 40,8 3. No. 40,8 3. No. 40,8 3. No. 40,9 | nark Offic 7 69 02 03 90 42 23 38 26 64 17 | agent ce con | S Inec | pros t | e in the second | | |
| | John T Charles Alexis B Peter J Joseph F Mark D Theodor Patrick Gary A. Stephen Lisa B. Joshua I Esther I | Synnestvedt H. Lindrooth arron Butch, III Posillico Simpson e Naccarella Kelly, Ph. Hecht J. Driscoll Lane R. Slavitt Chong Chionchio | Repartment of the Patent Repartment Repartme | 3. No. 18,11 3. No. 20,65 3. No. 32,26 3. No. 32,26 3. No. 32,26 3. No. 32,94 3. No. 33,06 3. No. 34,66 3. No. 36,86 3. No. 36,86 3. No. 36,86 3. No. 36,86 3. No. 37,56 3. No. 40,8 3. No. 40,8 3. No. 40,9 3. No. 40,9 | nark Offic 7 69 02 03 90 42 23 38 26 64 17 16 53 | agent ce con | s inec | pros t | | | |
| | John T Charles Alexis B Peter J Joseph F Mark D Theodor Patrick Gary A. Stephen Lisa B. Joshua I Esther I | Synnestvedt H. Lindrooth arron Butch, III Posillico Simpson e Naccarella Kelly, Ph. Hecht J. Driscoll Lane R. Slavitt Chong Chionchio | Repartment of the Patent Repartment Repartme | 3. No. 18,11 3. No. 20,65 3. No. 32,26 3. No. 32,26 3. No. 32,26 3. No. 32,94 3. No. 33,06 3. No. 34,66 3. No. 36,86 3. No. 36,86 3. No. 36,86 3. No. 36,86 3. No. 37,56 3. No. 40,8 3. No. 40,8 3. No. 40,9 3. No. 40,9 | nark Offic 7 69 02 03 90 42 23 38 26 64 17 16 53 | agent ce con | to the contract of the contrac | pros t | | | |
| | John T. Charles Alexis B Peter J Joseph F Mark D Theodor Patrick Gary A. Stephen Lisa B Joshua I Esther I John A. Gregory | Synnestvedt H. Lindrooth arron Butch, III Posillico Simpson e Naccarella Kelly, Ph. Hecht J. Driscoll Lane Slavitt Chong Chionchio S. Bernaber | n the Patent Report Rep | 3. No. 18,11 3. No. 20,65 3. No. 32,26 3. No. 32,26 3. No. 32,26 3. No. 33,06 3. No. 34,66 3. No. 36,86 3. No. 36,86 3. No. 36,86 3. No. 36,86 3. No. 37,56 3. No. 38,2 3. No. 40,8 3. No. 40,9 3. No. 40,9 3. No. 44,0 | nark Offic 7 69 02 03 90 42 23 38 26 64 17 16 53 54 | agent ce con | S inec | pros t | 8 ne | | |
| | John T. Charles Alexis B Peter J Joseph T Mark D Theodor Patrick Gary A Stephen Lisa B. Joshua I Esther I John A Gregory | Synnestvedt H. Lindrooth arron Butch, III . Posillico Simpson e Naccarella . Kelly, Ph. Hecht J. Driscoll Lane 3. Slavitt 1. Chong Chionchio S. Bernabet J. Weed | n the Patent Report Rep | 3. No. 18,11 3. No. 20,65 3. No. 32,26 3. No. 32,26 3. No. 32,26 3. No. 32,94 3. No. 34,66 3. No. 40,8 3. No. 40,9 3. No. 40,9 3. No. 44,0 3. No. 44,0 3. No. 45,2 | nark Offic 7 69 02 03 90 42 23 38 26 64 17 16 53 54 32 | agent ce con | The control of the co | pros t | | | |
| | John T. Charles Alexis B Peter J Joseph T Mark D Theodor Patrick Gary A Stephen Lisa B. Joshua I Esther I John A Gregory | Synnestvedt H. Lindrooth arron Butch, III Posillico Simpson e Naccarella Kelly, Ph. Hecht J. Driscoll Lane Slavitt Chong Chionchio S. Bernaber | Regards Regard | 3. No. 18,11 3. No. 20,65 3. No. 22,76 3. No. 32,26 3. No. 32,26 3. No. 32,92 3. No. 34,66 3. No. 34,66 3. No. 36,86 3. No. 36,86 3. No. 36,86 3. No. 36,86 3. No. 40,96 3. No. 40,96 3. No. 40,96 3. No. 44,0 3. No. 45,2 3. No. 45,2 3. No. 46,7 | nark Offic 7 69 92 93 88 26 64 17 16 53 54 32 | agent ce con | to the control of the | prosition | 8 ne | | |
| | John T. Charles Alexis B Peter J Joseph T Mark D Theodor Patrick Gary A Stephen Lisa B. Joshua I Esther I John A Gregory | Synnestvedt H. Lindrooth arron Butch, III . Posillico Simpson e Naccarella . Kelly, Ph. Hecht J. Driscoll Lane 3. Slavitt f. Chong Chionchio S. Bernabet J. Weed Freeman | Regards Regard | 3. No. 18,11 3. No. 20,65 3. No. 32,26 3. No. 32,26 3. No. 32,26 3. No. 32,94 3. No. 34,66 3. No. 40,8 3. No. 40,9 3. No. 40,9 3. No. 44,0 3. No. 44,0 3. No. 45,2 | nark Offic 7 69 92 93 88 26 64 17 16 53 54 32 | agent ce con | to the contract of the contrac | prosition and the second of th | | | |

Express Mail No. EL5987061 Attorney Docket No. 23,016-A

Esther H. Chong, Esquire Synnestvedt & Lechner LLP 2600 Aramark Tower 1101 Market Street Philadelphia, PA 19107-2950

(215) 923-4466 (215) 923-2189 Telephone: Facsimile:

| | Exp | ress Mail No. EL598706108US | |
|-----------|--|-----------------------------|--|
| | Attor | ney Docket No. 23,016 A USA | |
| | Stephen Horniak | | |
| | the contract of the contract o | Date: //3//6/ | |
| | 14 Quail Drive Doylestown, PA 18910 | | |
| | Duited States | | |
| | | | |
| | & Address: Same as residence | | |
| | James N. Augeri | | |
| | Jane J. auger | Date: 1/31/61 | |
| A RESIDEN | 812 Church Street | | |
| | North Wales, PA 19454 | | |
| | D United States | | |
| | e address: Same as residence | | |
| | Stephen C. Horniak | | |
| | Stall //www | Date: /3//6/ | |
| | | Date. | |
| | 108 Blue Jay Way North Wales, PA 19454 | | |
| OAZEG | p. United States | | |
| Pasion | Address: Same as residence | | |
| | | | |
| | Gimb LabelP23016A (1770\Declaration, wpd | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | _a_ | | |
| | Tembo Laba/P23016A (1770/Declaration, wpd) | | |
| | | | |

This Page is Inserted by IFW Indexing and Scanning Operations and is not part of the Official Record

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

| Defects in the images include but are not limited to the items checked: |
|---|
| ☑ BLACK BORDERS |
| IMAGE CUT OFF AT TOP, BOTTOM OR SIDES |
| FADED TEXT OR DRAWING |
| BLURRED OR ILLEGIBLE TEXT OR DRAWING |
| ☐ SKEWED/SLANTED IMAGES |
| COLOR OR BLACK AND WHITE PHOTOGRAPHS |
| GRAY SCALE DOCUMENTS |
| LINES OR MARKS ON ORIGINAL DOCUMENT |
| ☐ REFERENCE(S) OR EXHIBIT(S) SUBMITTED ARE POOR QUALITY |
| OTHER: |

IMAGES ARE BEST AVAILABLE COPY.

As rescanning these documents will not correct the image problems checked, please do not report these problems to the IFW Image Problem Mailbox.